Lifetime Warranty

All table and seating products manufactured by Versteel are guaranteed by a Lifetime Warranty against defects in materials and workmanship from the date of purchase. Products manufactured/adapted for use in a Pavilion or Pop-Up setting are covered under a three (3) year warranty against defects in materials and workmanship from date of purchase.

Electrical items manufactured by Versteel are guaranteed against defect for a period of five (5) years from date of purchase.

Electrical items not manufactured by Versteel are covered by the manufacturers under their specified warranty.

Consumables such as gas cylinders, casters and glides are covered for a period of one (1) year. Adjustable height bases with crank and counterbalanced components, are covered under a two (2) year warranty. Versteel will not cover labor costs associated with replacing the casters or glides.

Wood veneer is warranted for a period of ten (10) years. Natural variations in grain, color or texture of wood should not be construed as defects under this warranty.

Versteel will replace or repair (at our discretion) without cost to our customers any item manufactured by Versteel found to be defective as a result of defective material or workmanship and is still owned by the original purchaser. We will not, however, repair any item which is not properly installed, abused, or subject to any use other than that which was originally intended. Warranty does not cover normal wear and tear of the product, which is expected over the course of ownership. Any repairs by the customer must receive specific written authorization from Versteel before being executed on location to receive proper reimbursement for associated costs. In no event shall liability under this warranty exceed the original purchase price.

Pavilion and Pop-Up products must be covered and out of direct sunlight. Use location must be a minimum of 100 miles from saltwater.

Warranty on plastic laminates, Corian®, KrystalCast® and upholstery is not covered by Versteel but is covered by laminate, Corian®, KrystalCast® and textile manufacturers under their specified warranty only. All foams, fabrics and vinyls are prone to stretch and loosen over time through normal use. This natural effect, called puddling, is covered for a period of one (1) year from the date of purchase.

There are no other warranties expressed or implied.

